

The following costs will be charged when using our service technicians:

Hourly Rate Technical Engineer

	Costs per Hour
➤ Traveling time	€ 112,65 / h
➤ Working time	€ 132,63 / h
➤ With maintenance contract	See contract

The labor charges reference a general 40-hour week, considering the following working times:

Working Days	Costs per Hour
➤ Monday to Thursday	8,5 h
➤ Friday	6,0 h

The per diem rate w/o over-night-stay is already included. The labor costs will be charged in a 15-minute increment. This is based on starting every ¼ hour.

Overtime Charges for Travelling & Working Time

Working Days	Percentage Surcharge	
➤ Workday (Monday - Friday)	for the 1 st and the 2 nd hour	+ 25 %
	for the following hours	+ 50 %
➤ Saturday	for each hour	+ 50 %
➤ Sunday and bank holiday	for each hour	+ 90 %
➤ With maintenance contract	See contract	

Per Diem Charges/ Overnight Expenses

Charges	Costs per Day
➤ Per diem without overnight expense	---
➤ Overnight fix rate; at cost	min. € 55,20

If the service needs to be continued the following week, the non-working weekend charges are considered with the per diem rate. This is also valid for public holidays on weekdays.

Charges - Following Week	Costs per Day
➤ Germany	€ 29,92
➤ Others countries: according individual diem rate charges	min. € 29,92
➤ With maintenance contract	See contract

Traveling Expenses

	Costs per km
➤ Travelling by car	€ 0,77 / km
➤ Other travelling expenses	according expenses
➤ With maintenance contract	€ 0,52 / km

Terms of Payment

Invoice is to be paid without discount, according our General Terms of Business!

